



## Amendment to Terms and Conditions

Paragraph 17 (Damage Waiver) of the terms and conditions for the subject rentals is hereby amended by substituting the following Paragraph 17 in lieu thereof. Paragraph 17 set forth below shall be and is hereby made part of the terms and conditions of the Customer's rental agreement with the Rental Center.

### 17. Rental Damage Waiver (RDW).

For a non-refundable fee in an amount equal to 10% of the gross rental price (before taxes) charged by Rental Company, Customer is granted this Rental Damage Waiver ("RDW") by Rental Center. This RDW modifies Customer's responsibilities in Paragraph 16 of the terms and conditions by protecting Customer from liability to Rental Center due to the accidental damage of a rental item while the item is in Customer's possession or under Customer's care and/or control. RDW protection to Customer hereunder shall be up to and not in excess of \$1000.00 in total repair, or as the case may be, replacement value. This RDW specifically protects Customer from accidental damage which occurs to the rental items during normal use in accordance with the terms and conditions of rental agreement. However, with respect to a rental item, this RDW shall not cover, will be void and Rental Center's rights shall not be waived if damage or loss is due to any one or more of the following: Customer fails to take reasonable precautions for the protection and use of the item; use of the item in a manner which violates any of the terms and conditions of the rental agreement; burglary; theft; mysterious disappearance or conversion; vandalism; malicious mischief; misuse; abuse; intentional or negligent damage or destruction; or other similar causes.

### EXAMPLES OF COVERED ITEMS

**Breakage to Equipment:** Accidental breakage of equipment is covered if the broken item and pieces of the broken item are returned to Rental Center.

**Linens:** Accidental stains, burns and rips to linens will be covered with the return of the damaged linen.

**Breakage of Dishware/Glasses:** Accidental breakage of dishware and glassware is covered if the broken item and pieces of the broken item are returned to Rental Center.

**Tents:** Damage to tents and/or component parts of tents due to inclement weather such as hail, rain or windstorm is covered.

### EXAMPLES OF ITEMS NOT COVERED

Items not covered by RDW include (but are not limited to) the following: items damaged from electrical shortages on items requiring electricity; items damaged intentionally; items (other than tents) left out in direct contact with rain or are damaged due to flood, storm, earthquake or other external factors; items (including tents) left out in direct contact with sprinklers; negligent use; disappearance, conversion or theft; stains or tears due to decorations, wax or colored materials like crepe paper; and items returned dirty.

### EXAMPLE OCCURRENCES:

Covered occurrence:

- A wine glass or a dish is accidentally broken if the pieces are returned
- A linen is accidentally stained with food or a beverage and the stain will not come out without proper treatment and washing
- A tent is damaged due to a windstorm
- A plate is accidentally chipped

Not covered occurrence:

- A rental item falls out of a Customer's vehicle
- A glass or dish is broken and the pieces are not returned
- Sparklers are lit next to a linen resulting in burn holes
- Items are missing or lost

### RDW IS NOT INSURANCE. RDW IS A DAMAGE WAIVER ONLY.

Customer remains responsible for all personal injuries and/or property damage as set forth in the terms and conditions of the rental agreement and for damage to rental items as to which the total repair/replacement value exceeds \$500.00.

Read, approved and accepted by Customer on \_\_\_\_\_, 20\_\_\_\_.

\_\_\_\_\_  
Customer's signature

\_\_\_\_\_  
Customer's printed name